



Ending homelessness.  
Rebuilding lives.

## Social Group Volunteer

### What will I be doing?

As a Social Group Volunteer, you will facilitate regular social group sessions for clients in our of our care homes, guided by St Mungo's values. You will provide an important social opportunity for older clients, and create a safe space for talking and sharing memories.

In this role, you will be supporting us with all or some of the following tasks:

- The facilitation of a social group which will enable clients that have memory issues to reflect on past historical events, talk about their favourite music, movies, and any other topics they wish to discuss
- To support the service with its client involvement aims, by encouraging clients to openly speak about their memories in their own time
- Be confident at chatting to the clients at your service and putting them at ease in a non-judgemental manner
- Adhering to St Mungo's Policies and Procedures at all times.

### Where/ When will I be volunteering?

See this role's advert for more information on location and time commitment.

### Do I need to have any specific skills?

- Confidence in leading a group with staff present.
- Have good communication skills with a friendly and calm manner.
- Client and customer focused.
- A friendly personality, good interpersonal skills, enthusiasm and motivation.
- Willing to learn and develop within the role.
- Collaborative with good communication skills standing of the causes of homelessness and its impact.
- Genuine interest in and commitment to St Mungo's work and client group.
- An understanding of and commitment to diversity & equality.

### What support will I receive in return?

We have a dedicated team to support you in your volunteer journey with us. You can find out more about [what you'll gain from being a St. Mungo's volunteer on our volunteering webpages.](#)



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We are also committed to progression at all levels and [we support and develop our volunteers](#) to ensure that they are best placed to make progress in their careers.

**How do I get started?**

[Apply online](#). Or, contact us at [volunteer@mungos.org](mailto:volunteer@mungos.org) or on 0203 856 6160 for further support.