St Mungo's

**Ending homelessness.
Rebuilding lives.**

Outreach Volunteer

What will I be doing?
As an Outreach Volunteer you will be providing hands on street outreach with vulnerable individuals through an assertive outreach approach.

In this role, you will be supporting us with some or all of the following tasks:
- Assisting outreach workers to carry out shifts and look for referrals.
- Engaging with rough sleepers (who have just been referred to or are already known to the team) in a street setting.
- Supporting clients to access appropriate support by completing assessments and establishing support plans
- Supporting outreach workers with recording information.
- Adhering to St Mungo's Policies and Procedures at all times.

Where/ When will I be volunteering?
See this role's advert for more information on location and time commitment.

Do I need to have any specific skills?
- Have personal resilience.
- Physical ability to work on the streets (there can be a lot of walking involved) and take on early start/ late finish shifts.
- Good IT skills.
- Client and customer focused.
- Being approachable with good interpersonal skills, enthusiasm and motivation.
- Collaborative, reliable with good communication skills.
- An understanding of the causes of homelessness and its impact.
- Genuine interest in and commitment to St Mungo's work and client group.
- An understanding of and commitment to diversity & equality.

We particularly welcome applicants with experience of using and moving on from support services.

What support will I receive in return?
We have a dedicated team to support you in your volunteer journey with us. You can find out more about [what you'll gain from being a St. Mungo's volunteer on our volunteering webpages.](#).

We are also committed to progression at all levels and [we support and develop our volunteers](#) to ensure that they are best placed to make progress in their careers.

How do I get started?
[Apply online](#). Or, contact us at volunteer@mungos.org or on 0203 856 6160 for further support.