



Ending homelessness.
Rebuilding lives.

Digital Inclusion Volunteer

What will I be doing?

As a Digital Inclusion Volunteer you will be working one-on-one with a small group of clients to help them progress through our Digital Skills Programme.

We believe true development happens deep within a person, and that positive interactions with positive people are the key to unlocking potential.

Our programme places emphasis on providing learners with opportunities to build their confidence as well as their skills. Giving presentations, completing creative projects, and supporting others to learn are just a few examples.

In this role, you will be supporting with all or some of the following tasks:

- Supporting students to access online sessions and answering any IT-related questions they may have.
- Supporting students to complete course work.
- Encouraging students to take on new challenges to develop their confidence.
- Providing a safe space for students to take risks and change their behaviours.
- Setting up the classroom and joining online sessions.
- Adhering to St Mungo's Policies and Procedures at all times.

Where/ When will I be volunteering?

See this role's advert for more information on location and time commitment.



Do I need to have any specific skills?

- Ability to use computers in day-to-day life (e.g. emails, downloads, word/PPT/Excel)
- Good listening and communication skills.
- Experience working with vulnerable adults (ideal but not required).

- Motivation to help vulnerable adults improve their lives, not just in terms of IT, but also confidence and other positive behaviours.
- Genuine interest in and commitment to St Mungo's work and client group.
- An understanding of and commitment to diversity & equality.
- We particularly welcome applicants with experience of homelessness.
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What support will I receive in return?

We have a dedicated team to support you in your volunteer journey with us. You can find out more about [what you'll gain from being a St. Mungo's volunteer on our volunteering webpages.](#)

We are also committed to progression at all levels and [we support and develop our volunteers](#) to ensure that they are best placed to make progress in their careers.

How do I get started?

[Apply online](#). Or, contact us at volunteer@mungos.org or on 0203 856 6160 for further support.